

COMPLAINTS DATA
PREFERENTIAL ISSUE

Data for month ending – June 30, 2022

| SN | Received from | Pending as at the end of last month i.e., Feb 2023 | Received during the month i.e., March 2023 | Resolved during the month i.e., March 2023 * | Total Pending during the Month i.e., March 2023 # | Pending complaints > 1 month | Average Resolution time [^] (in days) |
|----|-------------------------------|--|--|--|---|------------------------------|--|
| 1 | Directly from Investors | | | | | | |
| 2 | SEBI (SCORES) | | | | | | |
| 3 | Stock Exchanges (if relevant) | | | N.A | | | |
| 4 | Other Sources (if any) | | | | | | |
| 5 | Grand Total | | | | | | |

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| SN | Month | Carried forward from previous month i.e., Feb 2023 | Received during the month i.e., March 2023 | Resolved during the month i.e., March 2023 * | Pending at the end of the Month i.e., March 2023 # |
|----|--------------------|--|--|--|--|
| 1 | November, 2022 | N.A | N.A | N.A | N.A |
| 2 | December, 2022 | N.A | N.A | N.A | N.A |
| 3 | January, 2023 | N.A | N.A | N.A | N.A |
| 4 | February, 2023 | N.A | N.A | N.A | N.A |
| 5 | March, 2023 | N.A | N.A | N.A | N.A |
| | | | | | |
| | Grand Total | | | | |

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

| SN | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1 | 2021 | | | | |
| 2 | 2022 | | | | |
| 3 | 2023 | | N.A | | |
| 4 | 2024 | | | | |
| 5 | 2025 | | | | |
| | Grand Total | | | | |

The Merchant Banker is not involved in any assignment/pending assignment of Preferential Issue during the previous 6 months ending March 31, 2023